

## Quality Policy

The goal of MikroPlastik s. r. o. Company is a well-functioning quality management system according to ČSN EN ISO 9001:2016 and ČSN EN ISO 13485:2016 standards, and its continuous improvement towards the customer, the employees and all the shareholders.

The Company management hereby expresses its objectives focusing on the following areas:

The customer:

- Keep the customer permanently satisfied
- Respond to present and future needs and expectations of the customer
- React flexibly to the customer's requirements
- Follow the procedures and instructions based on the applicable legislation

The employees:

- Systematically develop the knowledge and skills of the employees according to the training plan, and use the newly acquired knowledge efficiently in practice
- Positively motivate the employees to the teamwork and continuous quality improvement
- Keep the working environment pleasant

The suppliers:

- Ensure the meeting of material needs by selecting suitable suppliers
- Monitor and assess eligibility of suppliers

The Company management undertakes to:

- Ensure consistently high quality of the offered products
- Constantly improve quality management system according to ČSN EN ISO 9001:2016 and ČSN EN ISO 13485:2016
- Explore and solve risks across the whole Company and eliminate critical spots by efficient quality management system
- Create the resources necessary to maintain and develop quality management system

In Přelouč, 1 April 2019